

From 1 October 2019, some international visitors and transit passengers must have an NZeTA (New Zealand Electronic Travel Authority) before travelling to New Zealand.

What is the NZeTA?

The NZeTA is a new border security measure being introduced by the New Zealand Government on 1 October 2019. Some travellers who are eligible to travel to New Zealand without a visa will now be required to hold an NZeTA before their travel to New Zealand.

The NZeTA is not a visa and doesn't guarantee entry to New Zealand. On arrival in New Zealand, travellers must still meet all existing entry requirements, such as holding an onward travel ticket, being a bona fide visitor and being in good health.

Who needs an NZeTA?

You are required to hold an NZeTA before travelling to New Zealand if you are:

- Travelling on a passport from a visa waiver country.
- An Australian permanent resident.
- A cruise ship passenger, regardless of nationality.

If you are a cruise ship passenger from a visa required country, you can visit New Zealand using an NZeTA, but you must be travelling both to and from New Zealand on the cruise ship.

Do visitors in transit also need an NZeTA?

Travellers from visa waiver or transit visa waiver countries who are in transit through New Zealand are required to hold an NZeTA from 1 October 2019, even if New Zealand is not their final destination.

Who does not need an NZeTA?

New Zealand and Australian passport holders and travellers who hold a valid New Zealand visa do not need an NZeTA.

Where to go for more information

To learn more about the NZeTA and to see the full list of eligible countries, visit immigration.govt.nz/nzeta or ask your travel agent.

What is the IVL?

The International Visitor Conservation and Tourism Levy (IVL) is a way for you to contribute directly to the tourism infrastructure you use and help protect the natural environment you enjoy during your stay in New Zealand. Most visitors also need to pay the IVL which is payable at the same time you request your NZeTA.

When should travellers request their NZeTA and pay their IVL?

You should request your NZeTA well in advance of your trip to New Zealand. It can take up to 72 hours for an NZeTA request to be processed.

From July 2019 you can request your NZeTA and pay your IVL at immigration.govt.nz/NZeTA. The NZeTA is only required for travel from 1 October 2019, when it becomes mandatory.

If you do not hold an NZeTA when you check in for your flight or cruise, you will not be allowed to board. You may be able to request an NZeTA upon check in, but if Immigration New Zealand (INZ) cannot process the request in time, or if your request is refused, then you will not be allowed to board.

How to request your NZeTA

There will be two official ways to request an NZeTA and pay the IVL through INZ, from July 2019:

- Download the INZ mobile app.
- Complete the form at immigration.govt.nz/nzeta.

What is the official way to request an NZeTA?

Immigration.govt.nz is the New Zealand Government's official website where you can request an NZeTA. You should make sure you are using the official website or mobile app. Do not request an NZeTA through any unauthorised third party.

What do the NZeTA and IVL cost?

- NZD\$9 for NZeTA requests via the mobile app.
- NZD\$12 for NZeTA requests via the website form.

The IVL costs NZD\$35 for each person travelling to New Zealand and is charged in the same transaction as the NZeTA.

Travel agents can help you with your NZeTA

A travel agent can download the NZeTA mobile app or visit immigration.govt.nz to help you with your NZeTA request. You will need to supply the following information to your travel agent (they must have your consent for this):

- Travel document details (passport).
- Biographic details (photo).
- Contact details (email).
- Information that enables INZ to determine your eligibility to travel to New Zealand without a visa (such as a declaration about a criminal conviction history).
- Information about the purpose of your trip (such as whether you are travelling to seek medical treatment).

The information provided will be used to confirm whether you are eligible to visit New Zealand and will be checked against other information available to INZ, such as the International Lost and Stolen Passports list.

Get it before you go. Learn more about the NZeTA at immigration.govt.nz/nzeta or speak to your travel agent today.